

## GREAT NEWS!

Our move to Prudential Retirement® is complete. You can now access your account and tap into the vast resources of Prudential—a company with a long history of helping people overcome the challenges to a secure retirement.

In addition, you have access to the following tools and resources:

- **Online Retirement Center**—You can access your retirement account at [UA1.retirepru.com](http://UA1.retirepru.com). Through this secure website, you can review your retirement program information, including account balances, research your investment options and perform transactions. When you register, you will be prompted to create a user ID and password.
- **Toll-free phone service**—You can also take advantage of Prudential Retirement’s toll-free phone service by calling [877-PRU-2100](tel:877-PRU-2100) (877-778-2100). You can obtain account information or perform transactions through your telephone using your Personal Identification Number (PIN), which you will be able to create the first time you use Prudential’s phone service.
- **For your account security**  
To use the Online Retirement Center or the toll-free number, you will first need to:
  - » **Establish your online password:**  
Go to [prudential.com/online/retirement](http://prudential.com/online/retirement). Select the “**Register now**” link and follow the instructions to create a user ID and password. Your password must be between 8 and 32 characters long and contain both letters and numbers.
  - » **Establish your PIN over the phone**  
Call [877-PRU-2100](tel:877-PRU-2100) (877-778-2100). When asked for your account number, enter your Social Security number. Follow the prompts to create a new PIN. You will be asked to validate your Social Security number, date of birth and ZIP code to create a PIN. Your PIN must be between 6 and 10 numbers long.

## QUESTIONS?

Please call Prudential at [877-PRU-2100](tel:877-PRU-2100) (877-778-2100). Representatives are available weekdays, from 8 a.m. to 9 p.m. ET.



**Plumbers Local Union No. 1  
Employee 401(k) Savings Plan**



**Prudential**  
Bring Your Challenges®

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