

## NOTICE REGARDING CONDUENT CYBERSECURITY INCIDENT FROM



**Background:** Anthem/Elevance Health notified the Fund Office that one of its vendors, Conduent, Inc., experienced a cybersecurity incident. Conduent provides printing and mailing services for Anthem/Elevance Health. The incident occurred within Conduent's environment and was entirely outside of the Fund's systems and operations.

**Important Clarification:** The Fund's IT systems were not accessed, compromised or involved in this incident. The Fund has no direct relationship with Conduent and no control over Conduent's operations.

**What Conduent Reported:** Unauthorized access to certain files occurred between October 21, 2024 and January 13, 2025. Information potentially involved varies by individual and may include contact information (such as name, address, phone number, or email) and, in some cases, additional data elements such as date of birth, Social Security number, health insurance member ID, or treatment/payment information. Conduent has stated that, to date, it is not aware of any misuse of data.

**Notification Process:** Conduent began issuing notification letters in waves starting in the latter half of last month. Mailings may continue for several weeks or months depending on the impacted group. Exact mailing dates for specific individuals cannot be provided. For individuals who could not be reached directly, Conduent has issued a substitute notice.

**If You Received a Letter:** Please review the letter carefully and follow the security precautions outlined. Conduent's notice includes information about available credit monitoring and identity protection services.

**Questions:** The Fund is not in a position to provide breach-specific details. Any questions regarding whether your information was affected, what data elements were involved or what remedial steps are being taken should be directed to the contact information provided in the letter from Conduent or to Anthem/Elevance Health.

For more information, please visit: <https://www.conduent.com/notice-2912605/>. Should you have any questions or concerns, please call toll-free at (855) 291-2605, Monday through Friday, between 9:00 a.m. and 9:00 p.m. ET, excluding holidays.

We will continue monitoring the situation and will communicate any material updates if necessary.